



Pueblo Radiology Medical Group

Thank you for visiting Pueblo Radiology for your recent medical imaging study. We hope we met your expectations for timely service, professionalism, and excellent care. We continually strive to improve our patients' experience. Please tell us about your most recent visit. We value your opinion!

- Gary Blum, M.D. Medical Director and Dean Black, M.D. President

Name (optional): _____ Date of visit (optional): _____

What type of test did you have? (choose all that apply)

- CT - MRI - US - X-ray - Interventional / fluoroscopy

Did you have an appointment?

- Yes - No (skip to "First Impressions")

Ease of appointment scheduling by phone or on-line portal:

- Excellent - Good - Fair - Poor

Did you wait past your appointment time?

- Yes - No (skip to "First Impressions")

If yes, how long past your appointment time did you have to wait?

- 1-15 min - 15-30 min - Other, please specify: _____

FIRST IMPRESSIONS...

Your reception: - Excellent - Good - Fair - Poor

Office décor: - Excellent - Good - Fair - Poor

Office cleanliness: - Excellent - Good - Fair - Poor

Location / Parking: - Excellent - Good - Fair - Poor

Please rate your experience with each of our staff members.

Scheduling: - Excellent - Good - Fair - Poor

Reception: - Excellent - Good - Fair - Poor

Technologist(s): - Excellent - Good - Fair - Poor

Radiologist (MD): - Excellent - Good - Fair - Poor



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Did you feel your privacy was respected?

- Yes

- No

How would you rate your overall experience with Pueblo Radiology?

- Excellent

- Good

- Fair

- Poor

How likely are you to recommend our services to others?

- Very likely

- Somewhat likely

- Somewhat unlikely

- Very unlikely

If there was a member(s) of our staff particularly helpful to you, or if you have additional comments about your visit, please share them with us below:

Thank you for taking our survey. Your comments will help to improve our service.

Pueblo Radiology bills under the name of *California Managed Imaging Medical Group*. Our billing agent is *Zotec Partners*. If you have any questions, please contact our local office at 805-682-7744 - x2455.

Please return this form to the collection box in the lobby or mail to:

Pueblo Radiology

Attn: Administration

P. O. Box 1326

Santa Barbara, CA 93102