



Pueblo Radiology now has a web-based solution to installing and updating the DR Web Ambassador version which resides on computers of remote users (physicians' offices and homes). The update is an "executable" file which requires a bit of computer savvy, but is by no means overwhelming. It updates older versions of Web Ambassador software to the latest version by means of the following URL:

<https://images.puebloradiology.com/communicator/webdownload.htm>

Clicking on this link should bring you to a secure web page which requires you to type in your existing Pueblo Web Images user name and password. There will then be a choice to "save" or "run" the file to be downloaded. Choose "**run**". Click "**yes**" to any subsequent questions about security concerns. You should not need to additionally choose to update your Internet Explorer or Adobe Reader versions (unless they are quite old).

When the download completes, you will run a "Wizard" which will actually update the version of Web Ambassador on the computer. If you are given a choice – if present, these choices are the defaults – choose "**Install/Update**" and then "**Update configuration**". This leaves the underlying configuration file (the "ini" file) untouched, so that it continues to direct your DR browser to the local image databases.

Note that this version of the Web Ambassador offers you the ability to manage your own password. To change your password, sign onto the WA with your existing password, and then click the "logout" button. The logout box offers a button in the lower left corner labeled "Set Password." Click this and enter your existing, then your desired new password.

HIPAA regulations suggest using a secure password. This should contain at least 6 characters, optimally a mixture of numbers and letters, and at least one nonsense character (*, \$, & etc.).

If you require technical assistance, or if you don't yet have Web Ambassador privileges, please call Greg Lepine at 805.682.7744, or email at glepine@puebloradiology.com.